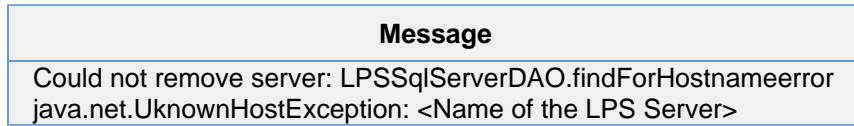


Cannot Remove LPS Server from Oracle Connector Console

Description

In the Oracle Connector console, under the LPS Servers section, you have an LPS server you want to disconnect from the Oracle Connector. However, when you try to remove the LPS server from the Oracle Connector Console, you get the following error:



LPS Servers

Could not remove server: LPSSqlServerDAO.findForHostname error
java.net.UnknownHostException: kmloftwareLPS.loftwareinc.com

Server	Printers	Last Update	
kmloftwareLPS.loftwareinc.com	2	09/16/2014	Edit Remove
Add Server(s)			

Proxy IP/Hostname:

[Help](#)

Article Number

2015062

Versions

Oracle Connector 4.0.0.0 and higher

All supported LPS family product versions.

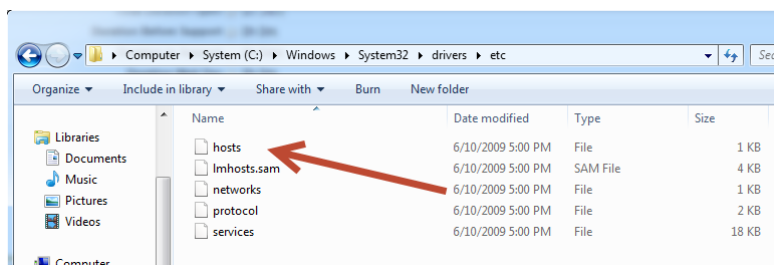
Environment

All supported installation environments.

Solution

There are two ways to remove this LPS Server:

1. For the first method, add the host name to the host name file on the computer in which the connector is installed on.
 1. Navigate to C:\Windows\System32\drivers\etc.
 2. Open the file called Hosts in Notepad.



3. In the hosts file add the ip address and the host name of the LPS Server that is generating the error.

```
*C:\Windows\System32\drivers\etc\hosts - Notepad++ [Administrator]
File Edit Search View Encoding Language Settings Macro Run Plugins Window ?
hosts
1 # Copyright (c) 1993-2009 Microsoft Corp.
2 #
3 # This is a sample HOSTS file used by Microsoft TCP/IP for Windows.
4 #
5 # This file contains the mappings of IP addresses to host names. Each
6 # entry should be kept on an individual line. The IP address should
7 # be placed in the first column followed by the corresponding host name.
8 # The IP address and the host name should be separated by at least one
9 # space.
10 #
11 # Additionally, comments (such as these) may be inserted on individual
12 # lines or following the machine name denoted by a '#' symbol.
13 #
14 # For example:
15 #
16 # ..... 102.54.94.97 ..... rhino.acme.com ..... # source server
17 # ..... 38.25.63.10 ..... x.acme.com ..... # x client host
18 #
19 # localhost name resolution is handled within DNS itself.
20 # ->127.0.0.1 ..... localhost
21 # ->::1 ..... localhost
22 172.16.10.29 -> kmsoftwareLPS.loftwareinc.com
```

4. Save the host file and log back into the Oracle Connector.
 5. Navigate to the LPS Servers section and select the remove button. At this point the LPS server listed should be removed from the Oracle Connector.
2. For the second method, have your DBA remove it from the LPS_Servers table in the database, but when doing this, please also have them go into the LPS_Printers table and delete the corresponding printers that have the same server_ID. This is important because if the corresponding printers are not removed, the LPS can not be removed.

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