

Error Message 425 Unable to Obtain the path to central cluster storage

Description

During an LPS install in a cluster environment, you receive the following error:

Message
Error 425 - Unable to obtain the path to the central cluster storage.

As a result, setup will not continue, an error is found in Loftware.log, and the installation of the LPS on second node in the cluster fails.

Potential Causes

During the install of the LPS on Node 1 the "SetupCache.ini" file was not populated with the cluster information. The "SetupCache.ini" file is located in the root of the LoftwareCentral share (loftware\$)

Solution

Edit the "SetupCache.ini" file with the information required and re-launching the LPS install with cluster support. This information is stored in the "Lmcluster.ini" file on the installed node

SetupCache.ini:

```
[setupInfo]
Path=C:\Program Files\Loftware Labeling
Edited SetupCache.ini
[NetTypes]
IPAddress= <IP address for Loftware_VS>
Subnet=<subnet mask for Loftware_VS IP>
NetType=<listed in Lmcluster.ini as NetType>
ClusterGroupName=Loftware
ServerName=LOFTWARE_VS
SharePath=<path to the Loftware central share> listed in the Lmcluster.ini on Node 1 as
SharePath=
```

```
[setupInfo]
Path=C:\Program Files\Loftware Labeling
```

Sample Lmcluster.ini from Node 1:

```
[setupinfo]
clustermode=1
[NetTypes]
SharePath=L:\LoftwareCentral
IPAddress=10.2.22.206
Subnet=255.255.240.0
NetType=Customer LAN (Public)
ClusterGroupName=Loftware
ServerName=LOFTWARE_VS
[ClusterInfo]
OnCluster=1
ClusterSupport=1
CentralPath=L:\LoftwareCentral
ClusterChecksOK=1
IReturn=0
[GroupMembers]
GroupChoice0=Applications Group
GroupChoice1=SQL Server Group
GroupChoice2=MSDTC Group
GroupChoice3=Loftware
GroupChoice4=Cluster Group
[NetList]
NetTypeChoice0=Cluster LAN (Private)
NetTypeChoice1=Customer LAN (Public)
```

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Versions

LPS version 9.7 and higher.

Windows Server 2008/2008 R2 clusters

Environment

All supported installation environments.

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- fail
- kb-error-message
- cluster

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- install
- move
- cluster
- kb-how-to-article

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- install
- running
- key
- kb-troubleshooting-article

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- install
- articles
- how-to

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- update
- kb-error-message
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