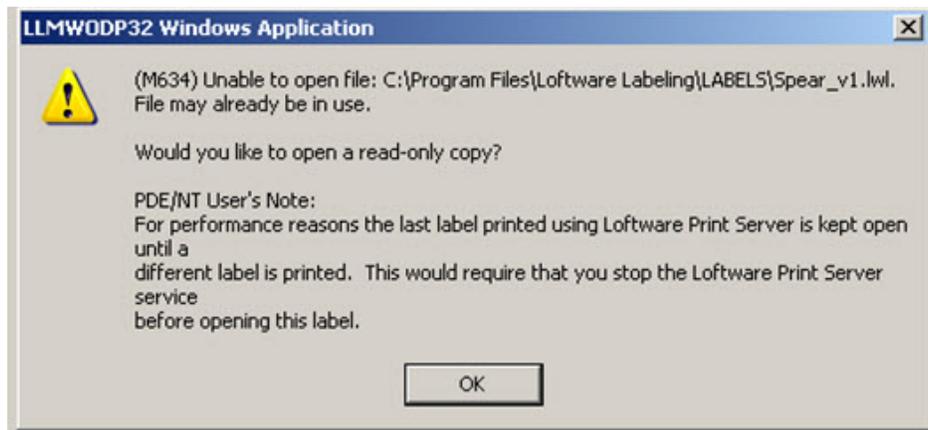


# Error M634 Unable to Open File

## Message

This error occurs when using Software Label Manager and using On-Demand Print 32, when the label file is in Read-Only mode.

1. Open On-Demand print 32, and select the .lwl file you are trying to print.
2. As soon as you select the .lwl file and click open the following error will come on the screen.



You are not allowed to print, as this error comes up as soon as you select the .lwl file you want to print.

## Explanation

Migrate to your labels directory, if this is the default location they will be located at:

- 32-bit Operating system:
  - C:\Program Files\Software Labeling\LABELS
- 64-bit Operating
  - C:\Program Files (x86)\Software Labeling\LABELS

1. Using the logged-in user, right click on the .lwl file and select properties

## Article Number

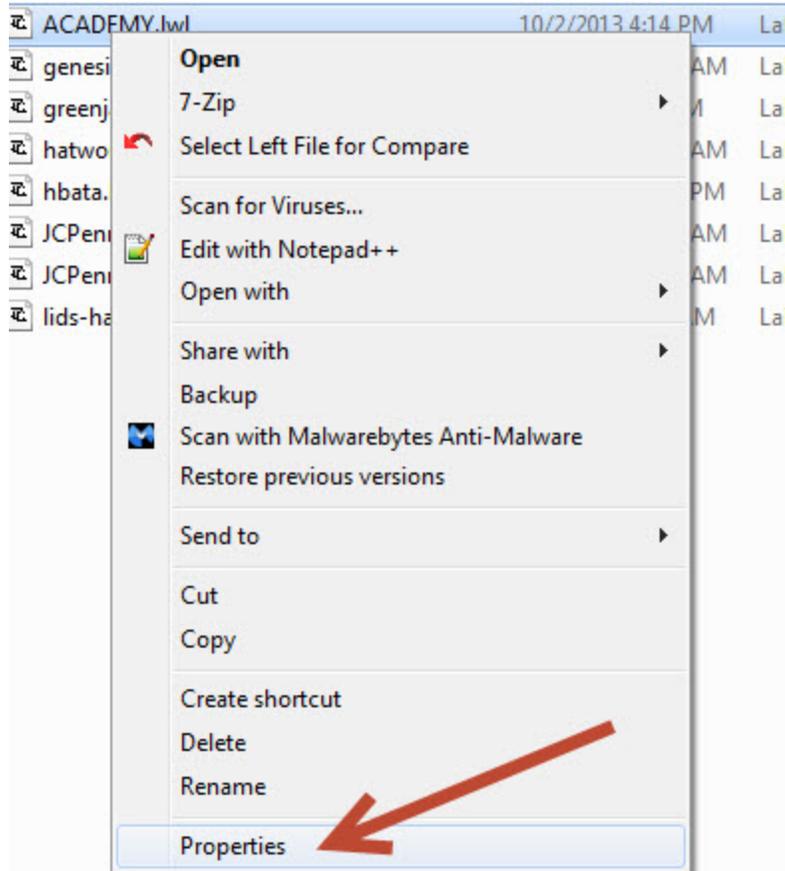
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## Versions

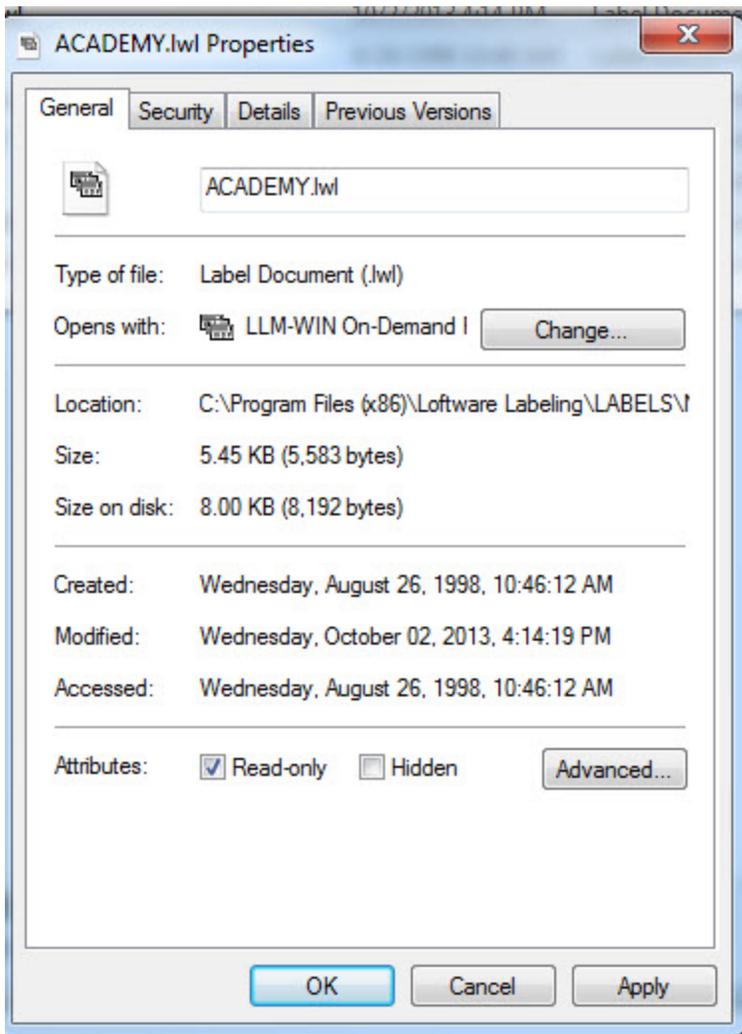
LLM 9.8 and higher

## Environment

Windows XP, 7, 2008R2, and 2003 installation environments.



2. Look at the attributes and see if read only is selected. If the read only box is checked this is what is causing the error above.



3. Determine the access rights the user currently has. Most likely you will need to give the user full access to these files.

## Solution

Add the user to have full access (read, write, modify) to the Software Labeling Directory.

In any version 9.8 and above you can add the user to the Software\_group, otherwise you would have to give the user full administrator rights on the Software Labeling Directory.

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